



Dated 20Th June 2020

Resumption of London IMOS (Intermediate Minor Oral Surgery) Services for Sutton and Merton

Dear Colleagues,

I hope and trust you and your family are well and heave kept safe during the most recent unprecedented times owing to the COVID-19 Pandemic.

The past few months have been exceedingly difficult and testing time, and the practice has had to make many adjustments to the way we will operate moving forward.

We thank you for your patience whilst you wait for this progression. We are pleased to inform you that we have now resumed our London IMOS (Intermediate Minor Oral Surgery) Services for Sutton and Merton.

During this transitional period, the practice has remained closed until we were satisfied that the requirements of the Standard operating procedure protocol are met to become COVID-19 compliant.

This, however, has taken some time to do and we have been extremely fortunate to have the support and understanding from our patients that had treatments put on hold whilst we make these necessary adjustments.

We are pleased to inform you that our practice will resume service from 22nd June 2020. Our reception team will be contacting the backlog of patients over the next few weeks and ensure that priority is given to those with urgent treatment needs.

For the safety of patients and practice staff, we have installed sneeze screens at reception, hand sanitiser stations which are clearly marked for use upon entry and in the treatment rooms. We have also implemented single entry and exit point with visible direction signage. Our waiting area has been re-designed to comply with social distancing measures and patients will be screened thoroughly before, and upon entry to the practice.

In addition, our clinicians and practice support staff have been appropriately trained and will be donning the correct PPE for AGP and non-AGP procedures.

We are most appreciative for your continued support throughout this period and looking forward to welcoming your referred IMOS patients back to the surgery. We would be most grateful if you could pass the message to your patients and we welcome any new referrals you may wish to send.

Many thanks and Kind regards,

Yours Sincerely,

Dr Najeeb Hussa

London (IMO\$) Sufton and Merton

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